

[Compliance]

Most of us dislike paperwork, but this is integral for the purposes of compliance, especially for under 18s. Legislative and contractual agreements with guardians and carers must be identified in a signed contract with accountabilities and responsibilities clearly listed.

It is also very important to make sure contact details of onshore carers and guardians are up to date. Similarly, the contact details of offshore parents and guardians need to be kept updated. People move around a lot these days. Contact details can quickly become inaccurate and under 18s can fall through the cracks, especially if the wrong address is quoted to a transport provider leaving the student stranded and unable to clearly communicate due to their low English proficiency level and age.