

## **[Channels of Communication]**

Good channels of communication are essential to enable clear communication to students and other stakeholders. Teachers are often the first people that students ask important questions - and from whom they expect to get answers.

Thinking about your centre's organisational structure. Is there a missing role or function? This might be the reason that some services are not working. Or perhaps one staff member may have too many roles and is juggling too many balls to be effective. Make sure you review your organisational structure from time to time, particularly after a period of rapid expansion. There may be scope for change.